T-SB-0021-14

Rev1

April 10, 2014



Shudder on Deceleration After a Cold Soak

Service

Category Drivetrain

Section

Automatic Transmission/Transaxle

Market USA



Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION	
2012 – 2014	Tacoma	Transmission(s): 4AT	

REVISION NOTICE

June 12, 2014 Rev1:

The Production Change Information section has been added.

Any previous printed versions of this bulletin should be discarded.

Introduction

Some 2012 – 2014 model year Tacoma vehicles equipped with the A340 automatic transmission may exhibit a shudder condition on deceleration at approximately 20 mph after the vehicle has cold soaked. The Engine Control Module/ECM (SAE term: Powertrain Control Module/PCM) logic has been modified to reduce the possibility of this condition occurring. Follow the Repair Procedure in this bulletin to address this condition.

Production Change Information

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VIN shown below.

MODEL	ENGINE	TRANS	DRIVETRAIN	САВ	PRODUCTION CHANGE EFFECTIVE VIN
		A340E PTR-FE	2WD	Regular	5TFNX4CN#EX038924
				Access	5TFTX4CN#EX043311
				Double	5TFJX4CN#EX043312
Tacoma	2TR-FE		2WD / PreRunner	Access	5TFTX4GN#EX032772
				Double	5TFJX4GN#EX032767
		A340F	410/10	Regular	5TFPX4EN#EX021789
	A340F		4WD	Access	5TFUX4EN#EX027643

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Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
EG1402	Reprogram ECM (PCM)	0.4	89661-04F80 89661-04F90 89661-04J10 89661-04J20	04	99

APPLICABLE WARRANTY

- This repair is covered under the Toyota Federal Emission Warranty. This warranty is in effect for 96 months or 80,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Parts Information

MODEL VEAD	TDANO	ANO DOWETDAIN	PART N	UMBER	DADT NAME	OTV.	
MODEL YEAR	TRANS	DRIVETRAIN PREVIOUS		NEW	PART NAME	QTY	
2042		2WD	89661-04F80	89661-04F81		-	
2012	A340	4WD / PreRunner	89661-04F90	89661-04F91	Computer, Engine Control	_	
		2WD	89661-04J10	89661-04J11		-	
2013 – 2014		4WD / PreRunner	89661-04J20	89661-04J21	(ECM/PCM)	_	

PART NUMBER	PART NAME	QTY
00451-00001-LBL	Authorized Modification Labels	1

NOTE

- The ECM (PCM) should NOT be replaced as part of the Repair Procedure.
- Authorized Modification Labels may be ordered in packages of 25 from the Materials Distribution Center (MDC) through Dealer Daily – Dealer Support Materials Orders.



Calibration Information

MODEL	TRANS	MODEL YEAR		CALIBRA	ATION ID	VDS
WIODEL	IKANS	WIODEL TEAR	DRIVETRAIN	PREVIOUS	NEW	VDS
			2WD	30471000	30471100	NX4CN TX4CN JX4CN
T	Tacoma A340	2012	4WD / PreRunner	30472000	30472100	TX4GN JX4GN PX4EN UX4EN
racoma		2WD	30485000	30485100	NX4CN TX4CN JX4CN	
		2013 – 2014	4WD / PreRunner	30486000	30486100	TX4GN JX4GN PX4EN UX4EN

Required Tools & Equipment

REQUIRED EQUIPMENT	SUPPLIER	PART NUMBER	QTY
Techstream 2.0*		TS2UNIT	
TIS Techstream	ADE	TSPKG1	1
Techstream Lite		TSLITEDLR01	

NOTE

- · Only ONE of the Techstream units listed above is required.
- · Software version 9.10.037 or later is required.
- Additional Techstream units may be ordered by calling Approved Dealer Equipment (ADE) at 1-800-368-6787.
- The Diagnostic Tester is NOT recommended for flash reprogramming.
 Please use Techstream or an approved J2534 interface to perform flash reprogramming updates. Visit techinfo.toyota.com for more information regarding J2534 reprogramming.





Required Tools & Equipment (Continued)

SPECIAL SERVICE TOOLS (SST)	PART NUMBER	QTY
GR8 Battery Diagnostic Station*	00002-MCGR8	1

NOTE

Additional SSTs may be ordered by calling 1-800-933-8335.

Repair Procedure

1. Confirm the condition.

Is there a shudder/vibration felt on deceleration at approximately 20 mph after the vehicle has cold soaked?

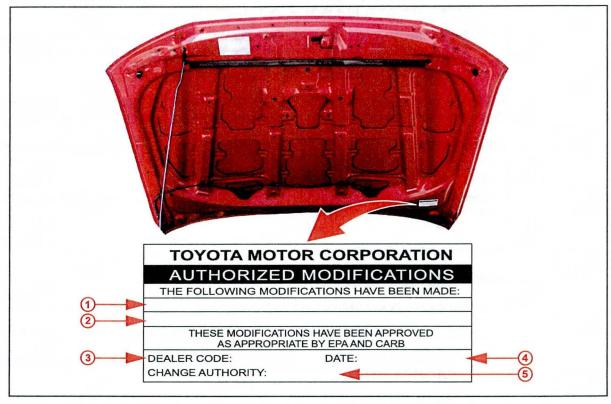
- YES Continue to step 2.
- NO This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
- 2. Is the shudder/vibration gone after the vehicle has reached operating temperature?
 - YES Continue to step 3.
 - NO This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.

^{*} Essential SST.

Repair Procedure (Continued)

3. Check for the Authorized Modifications Label affixed to the vehicle in the location shown in Figure 1. Confirm if the ECM (PCM) calibration has been updated. If the calibration ID listed is NOT the latest ECM (PCM) calibration — go to step 4.

Figure 1. Location of Authorized Modifications Label on 2012 - 2014 Tacoma



1	Replacement ECM (PCM) Part Number (i.e., 89661-04F81)
2	New Calibration ID(s) (i.e., 30471100)
3	Dealer Code

4	Date Completed
5	This SB Number

TOYOTA

Repair Procedure (Continued)

4. Flash reprogram the ECM (PCM).

NOTE

- The GR8 Battery Diagnostic Station MUST be used in Power Supply Mode to maintain battery voltage at 13.5 volts while flash reprogramming the vehicle.
- For details on how to use the GR8 Battery Diagnostic Station, refer to the <u>GR8 Instruction Manual located on the Technical Information System (TIS),</u> Diagnostics – Tools & Equipment – Battery Diagnostics.

Follow the procedures outlined in Service Bulletin No. <u>T-SB-0012-13</u>, "*Techstream ECU Flash Reprogramming Procedure*," and flash the ECM (PCM) with the NEW calibration file update.

5. Disconnect the negative (–) battery terminal for 1 minute to clear the ECM learned values.

NOTE

There is NOT a Techstream utility to Reset Memory on a Tacoma equipped with an A340 transmission.

- 6. Test drive and confirm the repair.
- 7. Install the Authorized Modifications Label.
 - A. Using a permanent marker, enter the following information on the label:
 - ECM part number [Refer to the Parts Information section for the NEW PART NUMBER]
 - Calibration ID(s) [Refer to the Calibration Information section for the NEW CALIBRATION ID]
 - Dealer Code
 - Repair Date
 - Change Authority [This bulletin number]
 - B. Affix the Authorized Modifications Label to the vehicle at the location shown in Figure 1. The Authorized Modifications Label is available through the MDC, P/N 00451-00001-LBL.